

Job description: Receptionist Position

Location: Atholl Palace Hotel

Contract: Full Time and Part Time available

Atholl Palace Hotel Receptionists play a vital role in delivering an exceptional experience to all of our guests.

You will need a keen eye for detail, have an organised approach and have a willingness to go the extra mile for our guests.

As one of our reception team you are the first and last person our guests see, you set the bar for their visit and check that every aspect of their stay has left them wanting to return.

Your role will involve:

Welcoming our guests to the hotel in a friendly and helpful manner, assisting with varied guest requirements, from check-in to check-out, ensuring excellent guest service at all times. You will also be at ease taking and making reservations, you will be equally good at communicating in person, over the phone or by email.